



THE GAYATRI CO-OPERATIVE URBAN BANK LTD.

(Multi-State Bank)

IMPORTANT NOTICE TO MEMBERS :

1. In terms of Section 29 of Multi-State Co-operative Societies Act, 2002 & Bye-Law No.7(b), Members are requested to utilize minimum level of services for two consecutive years to avoid disqualification.
2. Furnish your respective account number maintained with the bank or open an account with any branch of the bank and ENSURE recording of standing instructions with the Shares Department for credit of dividend. This will enable the members to get instant credit of dividend into your account and also delay or non receipt of dividend.

TO SERVE BETTER, MEMBERS ARE REQUESTED TO :

- a) Verify your name and address printed on the Annual Report sent to Them. Changes, if any, may kindly be intimated to the Shares Department for updating records.
- b) Avail nomination facility, if not availed.
- c) Link AADHAAR Number to account for availing Direct Benefit Transfer (Government Subsidies) & other AADHAAR enabled services.
- d) Link PAN to Account, which is mandatory for certain transactions as per Income Tax rules.
- e) Avail RuPay ATM / Debit card facility on more than 2.41 lakhs ATM's, 27.40 lakhs POS Terminals & more than 50,000 Merchant Websites across the country.
- f) Avail Immediate Payment Service (IMPS), an alternate channel for Fund Transfer both for intra and inter Bank. This service also enables the customers for paying their Utility Bills, Re-charging of mobile /DTH, Booking of Bus / Flight Tickets and Hotel rooms etc.
Avail Services for payment of Telephone Bills, Electricity Bill, Water bill, Gas Bill, Muncilpal Taxes & DTH Recharge.
- g) Register Mobile Number to receive SMS alerts about the transactions and important communications and E-mail ID for statement of account.
- h) Avail Toll Free Banking Services for account statement, card blocking, cheque book request & loan enquiry.

Toll Free Numbers :

Account Balance: 08046878311

Account Statement: 08046878312

Cheque Book Request: 08046878314

FD Booking: 08046878315

Loan Enquiry: 08046878313

Card Hot-listing: 08046878316

NEFT Transfer: 08046878317

ATM Transaction: 07941055760

FD Renewal: 08046878366

- i) Please send feedback to improve products / services.

FOR INFORMATION TO MEMBERS :

1. Legal heirs of deceased members are requested to submit the share certificate/s along with claim form to the shares Department for settlement of claim.
2. Members who have not en-cashed their Dividend Warrants for previous three years are requested to do so immediately. Please note that Dividend Warrants not en-cashed for three years after being declared, would stand forfeited by the Bank and the proceeds thereof would be transferred to the Bank's Reserve Fund, as per the provisions of Bank's Bye-Law No. 47 (iii).
3. The SB A/c holders by giving a mandate as KYC can get life insurance cover of 2 Lakhs under pradhan Mantri Jeevan Jyoti Bima Yojana at an annual premium of 330/- or/and get accidental / death cover upto 2 Lakhs at an annual premium of 12/- under Pradhan Mantri Suraksha Bima Yojana. Members Who do not have account with the bank can avail this benefit by opening a new account with Aadhaar as KYC and also give mandate for insurance covering under PMJJBY, PMSBY schemes. Contact the nearest branch for details.

Sd/-

Chief Executive Officer
The Gayatri Co-op Urban Bank Ltd.,